

Privacy Policy

Introduction

Welcome to Jardela.com ("we", "our", "us"). We are committed to protecting the privacy and security of our customers' and website visitors' personal information. This Privacy Policy outlines how we collect, use, store, and protect your information when you visit or interact with our website, www.jardela.com (the "Site").

Our Site is hosted on the Wix.com platform. Wix provides us with the online platform that allows us to offer our products and services to you. Your data may be stored through Wix.com's data storage, databases, and general applications, all of which are secured behind a firewall.

By using our Site, you agree to the terms of this Privacy Policy.

Information We Collect

We may collect the following types of personal information:

- **Personal Information:** Name, phone number, email address, delivery address, billing address, and other relevant details provided through forms or purchases.
- **Payment Information:** If you make a purchase, payment details are processed securely through Wix's integrated payment solutions and are not stored on our servers.
- **Usage Data:** Information about how you interact with our Site, including pages visited, time spent on pages, and technical data such as browser type and IP address.

How We Collect Information

We collect personal information when you:

- Complete a form on our website (such as a contact form or order form)
- Purchase products or services from us
- Subscribe to marketing communications
- Interact with our customer support team
- Visit and navigate our Site (through cookies and analytics tools)

How We Use Your Information

We use your information to:

- Process and deliver orders
- Communicate with you regarding your purchases, inquiries, or service requests
- Send you marketing communications (you may opt out at any time)
- Improve our products, services, and customer experience
- Maintain the security of our Site and prevent fraud

Sharing of Personal Information

We do not sell, trade, or rent your personal information to third parties. We may share information with trusted third parties only to the extent necessary to provide our services, such as:

- Delivery and courier services
- Payment processing providers (securely via Wix)
- IT service providers for website maintenance and data hosting

All third parties are obligated to maintain the confidentiality and security of your personal information.

Data Security

Jardela.com and Wix.com employ industry-standard security measures to protect your information. This includes:

- SSL encryption
- Secure data storage practices
- Limited access to sensitive data by authorized personnel only

Your Rights

You have the right to:

- Request access to your personal information
- Request correction of inaccurate or incomplete data
- Request deletion of your personal data
- Opt out of receiving marketing communications at any time

To exercise these rights, please contact us at dan@jardela.com.au

Cookies and Tracking Technologies

Our Site uses cookies to enhance your experience. Cookies are small data files stored on your device that help us understand how visitors use our Site. You can control the use of cookies through your browser settings.

For more details on Wix's cookie and data practices, you can view their Privacy Policy.

Third-Party Links

Our Site may contain links to third-party websites. We are not responsible for the privacy practices of other websites. We encourage you to review their privacy policies separately.

Changes to This Policy

We reserve the right to update this Privacy Policy at any time to reflect changes in our practices or for legal reasons. Updates will be posted on this page, and your continued use of the Site signifies your acceptance of any changes.